

# Do you want more alerts or better decisions?

AGENTIC AI RELIES ON TRUSTED ANSWERS

## The root of the problem.

### AI agents need trusted answers.

Probabilistic AI and correlation-based analytics can increase alert volume without consistently improving root-cause clarity, driving costs faster than realized value as AI initiatives grow. Dynatrace provides a trusted foundation for autonomous operations by fusing deterministic and agentic AI in a unified platform, enabling faster issue detection, more precise root-cause analysis, and real-time remediation without human intervention.

**“Deterministic AI, anchored in unified data and causal context, is Dynatrace’s core differentiator for building trust and controlling AI costs.”**

Source: IDC, Dynatrace Perform 2026: From Observability to Supervised Autonomous Operations, February 2026.



In the age of agentic AI, enterprises need unified observability that delivers trusted answers and powers autonomous action. That’s why companies are switching to Dynatrace for precise root cause analysis, intelligent remediation, and AI observability at enterprise scale.



**With Dynatrace, we can use AI as a first responder for every incident, with a human in the loop to help guide the triage process.”** – Financial Services Customer

4 REASONS TO SWITCH

## 4 reasons customers switch to Dynatrace.

01

**Built for machine speed decisions at enterprise scale**

### DYNATRACE

Unified contextualized data model maps dependencies for actionable answers with exabyte-scale analytics, and low-latency storage. Dynatrace does not require the management of storage tiering or indexing.

### COMPETITORS

Metrics, logs, and traces are stored separately, without automated robust shared context. Sampling can reduce costs, but teams lack context and will need to manage storage tiering and indexing.

02

**Trustworthy answers & intelligent automation**

### DYNATRACE

Deterministic AI pinpoints root cause, quantifies business impact, and triggers autonomous remediation proactively before issues cause end-user impact.

### COMPETITORS

Correlation-based approaches can require additional human validation, increasing overhead and token costs, delaying resolution of business-critical issues, and diverting resources from strategic initiatives.

03

**Real-time business observability**

### DYNATRACE

Dynatrace automatically connects business process, customer experience, and IT environment KPIs so executives can understand what matters and make faster business decisions.

### COMPETITORS

Business data requires custom code and developer workarounds, leaving organizations with siloed dashboards and limited insight into the KPIs that matter most.

04

**Transparent, predictable pricing**

### DYNATRACE

Pay for what you use. One tier, flexible annual commitment, and transparent rate card. Allocate spend across capabilities as needs evolve, with no per-product SKUs or overage markup.

### COMPETITORS

Hidden costs, complex pricing, high overages, and high-water-mark or peak-usage billing can lead to surprise bills. Correlation-based debugging drives heavy token consumption.

WHY INDUSTRY LEADERS TRUST DYNATRACE

## Proven at enterprise scale.

READY TO STEP UP TO DYNATRACE?

**Smarter decisions. Better outcomes. Predictable cost.**

See how Dynatrace helps enterprises move beyond data to answers.

[Request demo](#) → [Check out the comparison whitepaper](#) →