Enterprise Program Management

dynatrace
Professional Services

Drive strategic performance management and optimization of the people, processes and tooling that matter to your business

Description

• **Duration:** 12 months

Leveraging Dynatrace's proven enterprise project methodology, our Program Managers guide your project teams from the beginning with strategic planning sessions providing the foundation to accelerate the transition to Dynatrace and ensure Key Stakeholder adoption and fast ROI from your Dynatrace investment.

Consisting of a Strategic Planning Workshop and on-going Program Management, the Enterprise Program Management offering provides the leadership experience from working with some of the world's largest and most complex environments and organizations to ensure your global monitoring strategy is delivered as planned for your most critical business applications.

The Strategic Planning Workshop utilizes SMART goal-setting methodology, supported by effective and efficient onboarding processes, including defined roles and responsibilities, adoption strategies and project plans, as well as KPIs to ensure the program is on track to providing the expected ROI.

Included Services

- 1 Strategic Planning Workshop
  - Define tactical and strategic goals, objectives, and tasks
  - Identify success factors and KPIs
  - Define critical roles and responsibilities
  - Develop project planning assets
- 1 Part-time Program Manager
- Co-ordinate daily project issues, risks and escalations
  - Communicate directly with Product team for issues and enhancements
  - Manage Dynatrace project resources via daily client and Dynatrace stand ups
  - Review skill gaps and build effective training plans
  - Ongoing program status reporting and communication
- Quarterly Business Reviews (QBR)

Rapid time to value

Utilize a proven onboarding pipeline approach to enable your teams to quickly transform from traditional monitoring to Dynatrace.

Widespread user adoption

Drive adoption of Dynatrace Software Intelligence across your enterprise with product and role specific enablement at the right time in the onboarding process

Expert leadership and guidance

Providing high-level strategic guidance throughout the lifecycle of your deployment to ensure the tactical and strategic goals of the program are met.

Use case acceleration

Enable your organization to look beyond their current capabilities and processes and utilize the full power of Dynatrace across your application lifecycle.

Your Dynatrace experts

Program Manager

Working with your assigned Project Manager, the Dynatrace Program Manager will assume joint responsibility for the successful initiation, planning, design, execution, monitoring, managing and closure of a project.

Dynatrace Services Team

The global reach of Dynatrace Services means that you not only have access to your consultant, but hundreds of additional resources worldwide to help drive value from your deployment. Powered by Collective Intelligence; by tapping into this network, you can find answers quicker and drive more value from Dynatrace.

About Dynatrace

Dynatrace exists to make the world's software work perfectly. Our unified software intelligence platform combines broad and deep observability and continuous runtime application security with the most advanced AIOps to provide answers and intelligent automation from data at enormous scale. This enables innovators to modernize and automate cloud operations, deliver software faster and more securely, and ensure flawless digital experiences. That's why the world's largest organizations trust Dynatrace® to accelerate digital transformation.

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