Enterprise Solution Architecture Gold

dynatrace
Professional Services

Dynatrace Enterprise Solution Architects provide the strategic leadership and solutions to deploy Dynatrace at scale and help ensure sustainable success in today's complex enterprise environments.

Description

- **Location:** Remote
- **Duration:** 12 months, part-time
- **Schedule:** Architect Workshops 5 days then not to exceed 1day/week

The Enterprise Solution Architect (ESA) Gold offering provides customers with the experience, leadership and strategic guidance to ensure success for even the most complex enterprise deployments.

The Enterprise faces ongoing and evolving challenges that require a combination of in-depth product knowledge, real world enterprise field experience, advanced hands-on experience with integrations, solution engineering, infrastructure, cloud and container architectures, security governance and more. Our team of Senior Solution Architects and Engineers provide the skills, tools and processes necessary to ensure a successful and sustainable adoption of Dynatrace.

Prerequisites

- Acceptance of Dynatrace Services Portal Terms & Use
- Acceptance of Dynatrace ESA Services Data & Data Processing Requirements

Deliverables

An assigned Enterprise Solution Architect will evaluate your environment and educate you on Dynatrace best practices, as well as provide:

- A comprehensive architectural review
- Proactive technical guidance throughout engagement
- Dynatrace architecture document with ongoing updates
- Dynatrace Services Portal access, ESA Solutions access, Tenant setup & ESA data maintenance
- ESA Cluster Data Connections for continuous adoption tracking, decisioning, deployment forecasting/health and best practice governance

Your Dynatrace experts

Enterprise Solution Architects and Senior Solution Engineers

With experience implementing Dynatrace solutions at scale, across multiple customer environments the assigned Architect and team will assist with and provide guidance on architecture, deployments, and best practice product enablement.

Dynatrace Services Team

The global reach of Dynatrace Services means that you not only have access to your consultant, but hundreds of additional resources worldwide to help drive value from your deployment. Powered by Collective Intelligence; by tapping into this network, you can find answers quicker and drive more value from Dynatrace.

Offering components

1 Architectural Workshops (up to 5 days)

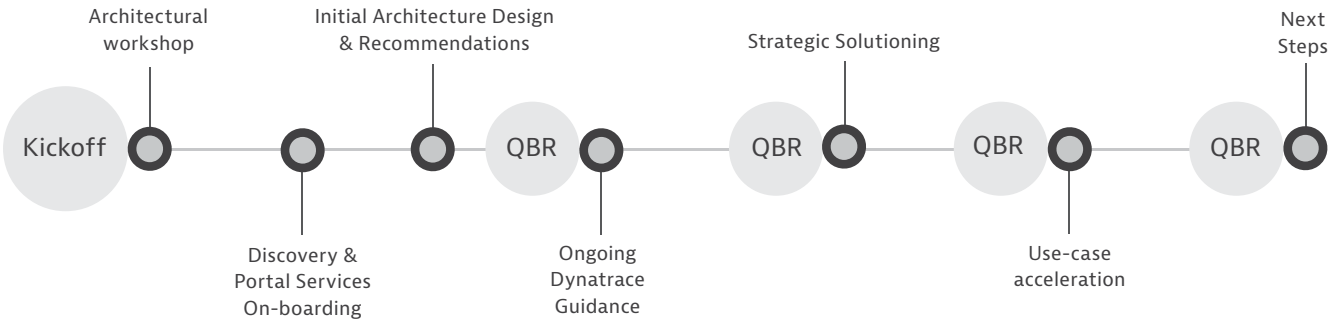
- Architecture Documentation
- Services Portal Setup
- Strategic Architectural Planning & Guidance

1 Part-time Enterprise Solution Architect (1 day per week)

- Ongoing technical leadership
- Governance of Dynatrace best practices
- Access to ESA Solutions
- Enterprise application on-boarding automation & guidance
- OnDemand access (Availability Permitting) to ESA resources

Planned activities

- Develop and/or guide ongoing enterprise deployments using the Dynatrace ESA established standards and practices
- Discover, Design, Forecast, Plan and Track both Progress and Operational Excellence
- Provide Dynatrace Architectural leadership to successfully address complex automation, scalability, High Availability, and Disaster Recovery requirements
- Extend Dynatrace throughout your IT ecosystem and across business-critical use cases.
- Provide development services (time permitting) to further integration of Dynatrace into your Enterprise IT ecosystem



About Dynatrace

Dynatrace exists to make the world's software work perfectly. Our unified software intelligence platform combines broad and deep observability and continuous runtime application security with the most advanced AIOps to provide answers and intelligent automation from data at enormous scale. This enables innovators to modernize and automate cloud operations, deliver software faster and more securely, and ensure flawless digital experiences. That's why the world's largest organizations trust Dynatrace® to accelerate digital transformation.

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