Velocity

A remote Resident Dynatrace Engineer embedded in your team, bringing deep platform expertise to the work you prioritize.

dynatrace
Professional Services

What you get

- **Embedded Dynatrace Expertise:** A Dynatrace-certified engineer works alongside your team remotely, applying hands-on platform knowledge and field-proven practices to your observability work.
- **Capacity That Follows Your Priorities:** Your team sets the focus, and your Resident Dynatrace Engineer adapts with your workstreams and priorities within your Dynatrace environment.
- **Stronger Teams:** Everyday collaboration and knowledge sharing build Dynatrace skills and confidence across your organization.

How we work with you

Your Resident Dynatrace Engineer becomes part of your team virtually: joining planning sessions, stand-ups, and working sessions, and applying Dynatrace expertise to agreed-upon tasks. Actual work is defined and prioritized by the customer – some typical examples of the type of activities a Resident Dynatrace Engineer can perform:

Enable

- Documentation support
- Knowledge sharing with your teams
- Dynatrace product capability guidance

Scale and Optimize

- Configuration reviews and recommendations
- Dashboards, alerting and automation
- Scaling and optimization guidance

Advise

- Best-practice guidance in context
- Troubleshooting and analysis support
- Participation in customer meetings and working sessions

Offering Options

Velocity Silver
Part time
12 Months / 3 Months
100% Remote Delivery

Velocity Gold
Full time
12 Months / 3 Months
100% Remote Delivery

Prerequisites

- A point of contact and team to guide priorities and day-to-day work
- Ability to embed the engineer in your organization, with remote access and tools your team uses
- Active Dynatrace licenses

Resident Dynatrace Engineer

A remote Dynatrace-certified expert who joins your team as a trusted advisor, bringing the knowledge, perspective and best practices gained across many Dynatrace environments.

About Dynatrace

Dynatrace exists to make the world's software work perfectly. Our unified software intelligence platform combines broad and deep observability and continuous runtime application security with the most advanced AIOps to provide answers and intelligent automation from data at enormous scale. This enables innovators to modernize and automate cloud operations, deliver software faster and more securely, and ensure flawless digital experiences. That's why the world's largest organizations trust Dynatrace® to accelerate digital transformation.

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